



# Mt. Baker Messenger

Volume 2 Issue 5, October 2009

**PMI Mt. Baker Chapter**  
**mountbaker-pmi.org**  
Primary Business Address  
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## Officer Nominations for 2010

The PMI Mt Baker Chapter will conduct our annual officer elections during November of 2009. Candidates are members of PMI and members of the Mt Baker Chapter who have an interest in the continuation and constant improvement of our chapter. Each candidate for a Vice President position has agreed to a two year term of service. The President-Elect position is a special 3 year term that automatically evolves to President for the 2nd year and Past President for the 3rd year. Each of these positions will earn 10 Professional Development Units (PDUs) per year. This is a great way to gain some organizational experience that you will be proud to include on your professional resume.

All members will receive an email asking for their vote for our 2010 officer election. Your vote must be returned by noon on Monday, November 11, 2009. If you have an interest in any of the positions, please contact any of the current PMI Mt Baker Chapter officers. Their contact info is available on page 14 plus our web page.

| <b>OFFICE</b>                | <b>CANDIDATE</b> |
|------------------------------|------------------|
| VP OF PROGRAMS               | Doug Bestle      |
| VP OF COMMUNICATIONS         | Ed Hoessman      |
| VP OF ADMINISTRATION         | Jeri Gilmore     |
| VP OF MARKETING & MEMBERSHIP | Mark Polhamus    |
| PRESIDENT-ELECT              | Mark Phillips    |

## November 9 Meeting - Speakers

Mark Warren of The Calling Coach, presents "Time Management"

<http://callingcoach.com/>

Mark is the Principal of Mark Warren Associates, a coaching and training company. His company offers a variety of career, executive and life coaching, corporate training, business and organization consulting services. Mark specializes in helping people discover their unique, God-given design, passions, gifts, talents and personal style so that they can explore and experience significant opportunities for service that fit their design. He is known as "The Calling Coach."



Tim Wynn, Director,  
Department of Facilities for  
Western Washington University  
presents "Snatching Defeat from the  
Jaws of Victory "

Tim Wynn has shared his presentations with our chapter before. There's always something interesting going at Western and Tim is at the center of it. Don't miss his next presentation to get the latest updates. Western ranks 8th in the EPA's Green Power Partnership Top 20 Colleges and Universities purchasing green power in the nation for 2009.

## Mt. Baker Chapter Board of Officer Candidates for 2010

**Doug Bestle**, is currently the President of our Mount Baker Chapter. He currently works for CH2M-Hill. He has worked as a Project Coordinator/Lead/Engineer/Manager for the past 25 years in the Oil & Gas sector, working jobs from Prudhoe Bay, Alaska to Barbados.

**Ed Hoessman**, is currently the President of IGC Associates, Inc. <http://www.igcassociates.com/> Ed has been successful in helping companies win over \$10+ Billion dollars in government contracts since 1980. Before that he worked directly for the Department of Defense and U.S. Air Force. Ed is a Past President of the Seattle Chapter of the International Society of Logistics Engineers.

**Jeri Gilmore**, is currently working at Alcoa Intalco where she is a crane operator and Cathode Assembler. Before that Jeri was a master craftsman in boat interiors for 20 years. She created a security program for Port of Bellingham, in Squaticum Harbor that awarded her recognition from the Port of Bellingham, the Bellingham Police Department, and was implemented in other West Coast Marina's. She worked for AT&T as a service technician and then for Comcast as a Commercial Account Specialist.

**Mark Polhamus, PMP** is currently a Project Manager & Coordinator at Multinational Medical Insurance Company. Previously, Mark was a Web Administrator at Whatcom County and Manager of Information Systems at Georgia-Pacific LLC.

**Mark Phillips** is currently working for CH2M-Hill while residing in Bellingham. Mark joined PMI and the Mt Baker Chapter in February 2009.

## September 14 Meeting - 5:30 Presentation

Ramona Abbott of Essentially Professional shared her presentation on “Emotional Intelligence and Project Management”. Ramona Abbott is a highly skilled facilitator and trainer providing seminars and consultation services to private and public sector clients. Her twenty years of business, engineering & construction management, and public sector management background bring her a wide variety of experience guaranteed to impel you and your organization to new heights. Ms. Abbott brings a fresh approach to training, unlike many technical training sessions. Most important is reaching all types of learners: visual, aural, and kinesthetic. By utilizing techniques to reach each style, she ensures that all participants will get value from the



course, not just those who learn well in traditional lecture-style classes. Ms. Abbott is also a firm believer in balancing right and left-brain techniques to make training, meetings, and retreats more fun and memorable. Research has clearly shown that when both sides of the brain are used to learn material, retention rates are higher for both short and long-term memory. This also means less time and money spent in getting the training, which saves your organizational dollar and down-time.

Ramona Abbott of Essentially Professional

## September 14 Meeting - 8:00 Presentation

Bill Warner, PhD, PMP, shared his highly educational presentation on “Quality Management, Best Practices”. Bill is hugely experienced, both at teaching Project Management and at leading practical projects for corporations. He has taught project management at a half-dozen colleges, and has been training professional project managers for 7 years. He has led complex projects in several industries, including health care, IT, and finance. He helped start our local chapter, served on the boards of chapters in Minnesota and Canada, and was the Region One Mentor for two provinces and five states. In his spare time, he earned BS, MA, PhD, and Master of Divinity degrees. Bill has served the Project Management Institute in various leadership roles, such as: Charter member of the Mt. Baker PMI Chapter of Whatcom and Skagit counties; VP Programs for 2008 and 2009. PMP Instructor for chapter certification courses; Region I Mentor for two provinces and five states during 2004-2005; President, Vice-President, and a Director of the Canadian West Coast PMI Chapter; Vice-President and Director of the Minnesota PMI Chapter; Facilitator of the Information Technology Special Interest Group (SIG) and Facilitator of the E-business/E-commerce SIG for the Minnesota PMI Chapter.



Dr Bill Warner, PMP of Western Washington University

# September 14 Meeting - Prize Winners



## September 14 Meeting - New Members

Total members 133

No new members were added after our July meeting and before our September meeting.

## September 14 Meeting - New PMPs

Total PMPs 65

No new PMPs were added after our July meeting and before our September meeting.

$65/133 = 49\%$

**CONGRATULATIONS !**

## ASQ Recognizes Dr. Bill Warner

William R. Warner Receives ASQ-Certified Manager of Quality/  
Organizational Excellence Milwaukee, WI, November 2, 2009

[www.asq.org](http://www.asq.org) - The Certification Board of ASQ (American Society for Quality) is pleased to announce that William R. Warner has completed the requirements to be named an ASQ-Certified Manager of Quality/Organizational Excellence. As such, William R. Warner has reached a significant level of professional recognition, indicating a proficiency in and a comprehension of quality management principles and practices.

“ASQ provides certification as a way to provide formal recognition to professionals who have demonstrated an understanding of, and a commitment to, quality techniques and practices in their job and career,” explains Peter Andres, ASQ president. “This is a great accomplishment and, although not a formal registration or licensure, it represents a high level of peer recognition.” A CMQ/OE is a professional who leads and champions process improvements initiatives in organizations that range from small businesses to multinational corporations in a variety of service and industrial sectors. A CMQ/OE facilitates and leads teams, establishes and monitor customer-supplier relations, supports strategic planning and deployment, and helps develop measurement systems to assess the organization. **CONGRATULATIONS BILL !**

**Check our web page**

<http://www.mountbaker-pmi.org/>

Login and go to the Members Only menu. Choose Chapter Documents and browse through our recent presentations. You can also view all meeting announcements back to May 12, 2008.

## Events Calendar

**November 9, 2009** - PMI Mt. Baker Chapter presents our monthly general membership meeting on Monday night beginning at 5:30 pm at the Best Western Lakeway Inn. (2 PDUs)

Newly elected chapter officers for 2010 will be introduced.

5:30 Mark Warren of Calling Coach  
will present "Time Management"

8:00 Tim Wynn, Director of Facilities for Western Washington University  
will present "Snatching Defeat from the Jaws of Victory "

**December 14, 2009** - PMI Mt. Baker Chapter presents our monthly general membership meeting on Monday night beginning at 5:30 pm at the Best Western Lakeway Inn. (2 PDUs)

5:30 Steven Hiller, PMP of CH2M Hill  
will present "Culture Change: Observations from a Survivor "

8:00 Edward West, PMP of ACCELiTEC  
will present "Turning Around Troubled Projects"

**January 11, 2009** - PMI Mt. Baker Chapter presents our monthly general membership meeting on Monday night beginning at 5:30 pm at the Hampton Inn, Executive Room. (2 PDUs)

This will also be our annual meeting where awards will be presented.

5:30 TBD will present TBD

8:00 TBD will present TBD

## October 12 Meeting - 5:30 Presentation

John Garrigues presented the interactive exercise “Real World PM”. John shared the ground rules for the exercise. Each table will discuss the same topic. Everyone will share their current methods for the topic. Each table will elect a spokesperson to share their info. We covered 2 topics from the PMI process group and knowledge area matrix.

The first was “9.2 Acquire Project Team”. The groups were excited to share their methods which John wrote onto large post it notes. Methods included: hold an initial kick off meeting with department heads, discuss the high level requirements, beg, borrow, steal, ask resource managers, depends on project budget, specified by functional managers, acquire external resources, identify the skills needed based on scope. Please review PMBOK fourth edition pages 256-260 for the PMI recommendations.

The second was “9.3 Develop A Project Team”. Methods included: hold a project kick off meeting with all team resources, forming, storming, norming, shape the contributions of each team member, perform team gap analysis,



make a team development plan, identify training that may be needed, hold after hours off site meeting, match skills to work, assign responsibilities, conflict resolution, provide food, beverages and fun. Please review PMBOK fourth edition pages 260-267 for the PMI recommendations.

John Garrigues, PMP of The Regence Group

## October 12 - 8:00 Presentation

Matt Henson presented “Agile Development”. Software development has traditionally used a development approach commonly referred to as the “waterfall method”. Results of this approach have been less than stellar. More recently, a different approach called the Agile Development process is being used to address the problems inherent in the traditional method with some very good signs of success.

Matt covered the “waterfall method” along with a humorous Dilbert cartoon and illustration of how the delivered product is perceived differently by each group involved in the project.

Next Matt walked us through the “Agile Development” iterative process. The scope, requirements and finished product may all be revised at any time. There are planned reevaluation points during the course of the project to maintain continuous buy in by the sponsors, stakeholders and team. Some of the principles behind the Agile Manifesto are: customer satisfaction by rapid, continuous delivery of useful software, working software is delivered frequently, working software is the principal measure of progress, even late changes in requirements are welcomed, close daily cooperation between business people and developers, face-to-face conversation is the best form of communication (co-location), projects are built around motivated individuals, who should be trusted, regular adaptation to changing circumstances.



Matt Henson, PMP of The Regence Group

# October 12 Meeting - Prize Winners



## October 12 Meeting - New Members

### NEW MEMBERS (7)

|                              |           |
|------------------------------|-----------|
| Mr. Daniel W. Elmer          | 21-Sep-09 |
| Ms. Jeri Lynn Gilmore        | 14-Sep-09 |
| Mr. Jonah Gordon Kendall     | 10-Sep-09 |
| Ms. Kimberly Denise McKinnon | 22-Sep-09 |
| Mr. Michael William Setzer   | 28-Sep-09 |
| Mr. Kevin F. Formway         | 7-Oct-09  |
| Ms. Kathryn Mara Wren        | 11-Oct-09 |

TOTAL MEMBERS: 128

## October 12 Meeting - New PMPs

### NEW PMPs (0)

No new PMPs since 10-July-09

TOTAL PMPs: 61 FOR 49% OF ALL MEMBERSHIP

Our chapter has the highest percentage of PMPs of all PMI chapters, world wide.

**CONGRATULATIONS !**

## Mt. Baker Chapter Board of Officers for 2009

**Chapter President**  
[dbestle@clearwire.net](mailto:dbestle@clearwire.net)

Doug Bestle

**President-Elect**  
[alanduke57@hotmail.com](mailto:alanduke57@hotmail.com)

Alan Duke

**Past President**  
[case604@comcast.net](mailto:case604@comcast.net)

Bruce Case

**Vice President Professional Development**  
[ewest007@gmail.com](mailto:ewest007@gmail.com)

Edward West

**Vice President of Programs**

**OPEN**

**Vice President of Finance**  
[terrih@nwdd.com](mailto:terrih@nwdd.com)

Terri Hanson

**Vice President of Administration**  
[mboyd@projectworksinc.net](mailto:mboyd@projectworksinc.net)

Matt Boyd

**Vice President of Marketing & Membership** **OPEN**

**Vice President of Communications**  
[jwg\\_pmi@comcast.net](mailto:jwg_pmi@comcast.net)

John Garrigues

## Mt. Baker Chapter Committee Members

### For 2009

- Programs - Pete Stark  
Finance - Mark Semrau  
Communications - Ed Hoessman

Each of these members will earn 5 Professional Development Units with PMI for their service in 2009.

### For 2010

- Programs - Peter Dixon, Randall Bird, Jim Bowen,  
Scott Roberts  
Finance - Mark Semrau, John Garrigues  
Communications - Matt Henson  
Administration - Bruce Case  
Marketing & Membership  
- Mike Gowan, Doug Bestle,  
Ed Hoessman

Each of these members will earn 5 Professional Development Units with PMI for their service in 2010.

Would you like to become a committee member and help to shape the future of our chapter? Contact any of our current officers during our monthly meetings or by email. See page 14 for their email addresses.

## **UNEMPLOYED?**

Worksource Washington  
<https://fortress.wa.gov/esd/worksource/Employment.aspx>  
and the Washington State Division of Vocational Rehabilitation  
<http://www.dshs.wa.gov/DVR/>  
will pay for your PMP certification preparation training  
plus your PMP examination fees.

Worksource Washington will even pay for your PMI meeting costs.

The meeting evaluation feedback for the Lakeway Inn during 2009 indicated that many members were ready for a change and hopefully an improvement. Your Board of Officers researched other options and voted unanimously to move our monthly meetings.

## **We're Moving to the Hampton Inn**

Beginning with our Annual Meeting on Monday, January 12, 2010 we will be meeting at the Hampton Inn located at 3985 Bennett Dr, Bellingham, WA 98225. (360) 676-7700. We will be meeting in their Executive Room which is located inside their main hotel entrance and to the left. When our confirmed registration numbers exceed 40, we will migrate to the Fox Hall, directly behind the Hampton Inn. Look for more reminders about our location change in future emails from your VP of Communications. The Hampton Inn is not licensed to serve alcohol.



**PMI Mt. Baker Chapter**  
**mountbaker-pmi.org**

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## **NOTICE:** Your meeting RSVP becomes your financial obligation

The chapter can no longer afford to absorb the cost of any unpaid dinner meeting reservations.

The chapter will attempt to keep the cost of dinner meetings as low as possible while providing the attributes desired by the members. The current fee for our dinner meeting is almost exactly same as the cost for the chapter. When members agree to attend, we must reserve a seat for them and ask the venue to provide a meal for them. If you choose to not attend without providing a cancellation notice, you will be held financially responsible for the cost of your dinner meeting.

You may cancel your RSVP up until 12 noon on the Friday before our meeting. Under some special circumstances, it may be possible to cancel up until 12 noon on the day of the meeting. However, you must contact Pete Stark by phone in order to cancel. (360) 738-4580.

**It's easy to deliver a presentation at one of our chapter meetings. This is a great way to get over your fear of presenting and improve your presentation skills in a non-working environment. Share some information about your hobby or some event that you planned. Family vacations are projects too.**

Would you like to be featured in the Meet A Member column?  
Contact John Garrigues, Vice President of Communications at  
[jwg\\_pmi@comcast.net](mailto:jwg_pmi@comcast.net) or (360) 739-4386



Next Chapter Meeting  
Monday, November 9,  
2009 at 5:30 PM  
Best Western Lakeway Inn  
Bellingham, WA